2029 Preventive Maintenance

Maximized uptime, unparalleled results and ease of mind

Preventive Maintenance can be part of Metrohm maintenance agreement and puts the focus on what is important to you – performance. Critical components become worn and contaminated over time which leads to component failure and inconsistent performance. Metrohm Process Analytics recommends having a Preventive Maintenance service at least once a year.

During the Preventive Maintenance visit the Service Engineer will replace all wearing parts and carefully inspect the entire system for problems to help you correct an issue before it affects your productivity.



1. Peristaltic Pump Maintenance

Replacement of the pump tubing and inspection of the roller-carrier.

2. Sample & Drain Valve check

Valve check ensuring trouble free daily operation.

3. Cuvette Maintenance

Cleaning of the cuvette prevents carry-over, stirrer bar replacement prevents unstable results and replacement of the O-ring set ensuring safe and accurate operation.

4. LED & Transmission check

LED & Transmission check ensures trouble free operation and correct analysis results.

Software & Firmware Updates

As necessary, we will update your software and firmware to the newest versions for your platform to ensure you have the latest set of features.

Functional Testing*

Your Service Engineer will perform a series of tests to ensure your system is operating at or above factory specifications, and will document the performance with a Certificate of Performance for your records.

Confirmation Checkout*

Upon completion of service, your Service Engineer will run a check standard, evaluating response to ensure they are upon agreed specifications. You can be confident that your system is ready to be put back into operation with no unplanned downtime.

May differ per country, please contact your **Metrohm Service Organization** for more information. Subject to change without prior notice.

8.000.5335EN – 2020-02

Certified
Metrohm
Process Analytics
service engineers use
traceable instruments,
reagents and
standards.

